How does query and retrieve work in the new HIE 3.0?

A **Query** request occurs when you request a list of documents for a patient from Health Current. When a request is made, if Health Current has the requested data, the HIE 3.0 platform retrieves the data for you to store locally.

A **Retrieve** occurs when Health Current takes the query request and constructs a message that contains the document to return to you.

**Migrate to HIE 3.0**
Start the process for migrating to the new HIE 3.0 platform today. If you have questions about the migration process or the new platform in general, contact your account manager or email HIESupport@healthcurrent.org.