

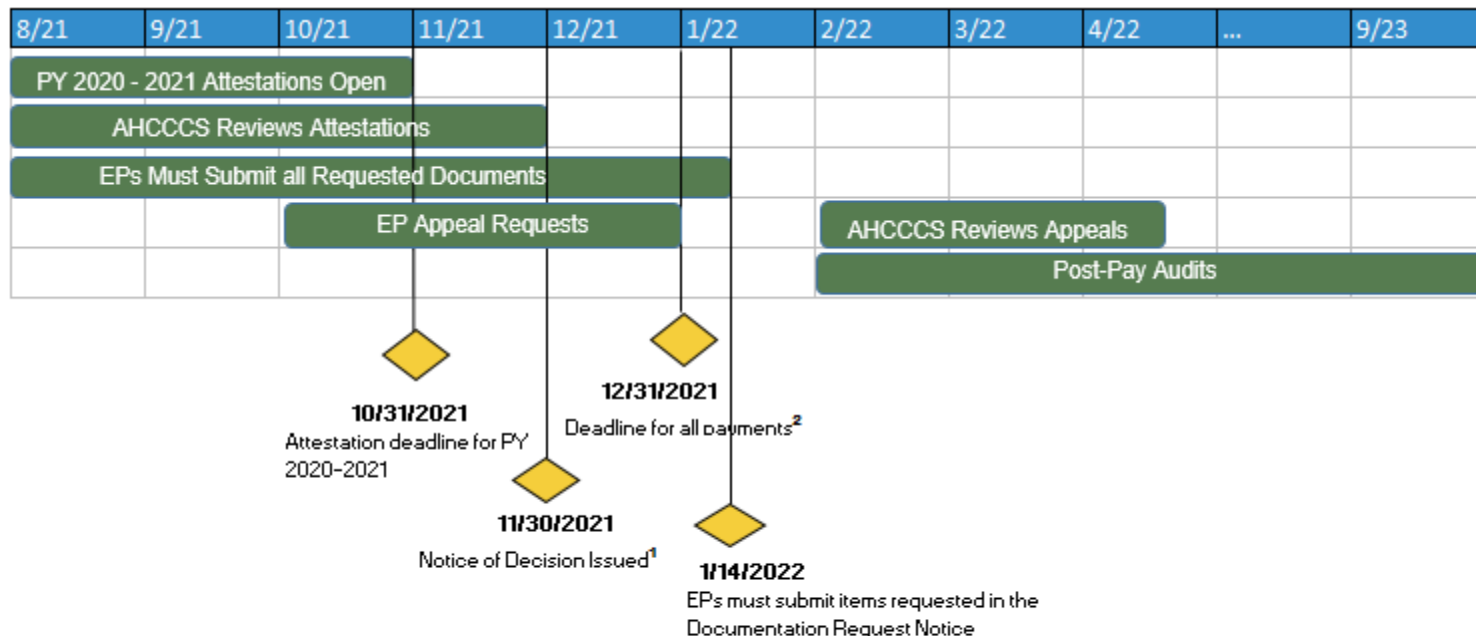


# Open Forum for Meaningful Use

## Focus: Program Closure

September 2021

# Timeline



<sup>1</sup>EPs must submit their appeal request the earliest of 30 days from date of notice or by December 31, 2021

<sup>2</sup>Includes conditional payments made prior to demonstrating that the EP meets program requirements. Payments for EPs in appeals are expected to be processed after 12/31/2021.

# Payments for PY 2020-2021

- Notice of Decision letters will be emailed to EPs by December 1, 2021.
- The following decisions may be identified:
  - Payment (message posted in ePIP)
  - Conditional Payment
    - If EPs do not submit appropriate documents during attestation, AHCCCS will potentially send the EP a payment that is **conditional** on the EP submitting the required documents.
    - Payment will be recouped if the requested documentation is not submitted by January 14, 2022 or if it's determined that the EP did not meet the program requirements.
  - Denial of Payment
    - EPs must submit their appeal request the earliest of 30 days from the date of notice or by December 31, 2021.
    - If an appeal is not requested within the 30-day time frame, the matter is closed, and the decision remains.

# Appeal Requests

- Prerequisite
  - Adverse decisions resulting in denial, level or amount of payment
- Timeframe
  - EPs must submit their appeal request the earliest of 30 days from the date of notice or by December 31, 2021.
- Request to:

AHCCCS  
Office of Administrative Legal Services  
801 E. Jefferson Street, MD 6200  
Phoenix, AZ 85034

# Barriers to Payment

- Ensure that the following items are handled as soon as possible to ensure there are no issues with your payment.
  - CMS Registration
  - AHCCCS Provider Enrollment Portal
  - Electronic Funds Transfer Account

# Barriers to Payment

- CMS Registration
  - Check your payee NPI & TIN for accuracy
- AHCCCS Provider Enrollment Portal (APEP)
  - Setup an account if you do not have one.
  - Modification or update request are no longer accepted via paper
  - Make all necessary changes on APEP.
    - For example, changes to Payee TIN, name, etc.
- Electronic Funds Transfer Account
  - Check your payee NPI & TIN in ePIP for accuracy

# ePIP System

- Attestation Deadline is October 31, 2021
  - There will be no paper attestations for PY 2020-2021.
- Payment Activity
  - View Payments under My Account screen.
- System access remains until September 30, 2023.
- Email Us: [EHRIncentivePayments@azahcccs.gov](mailto:EHRIncentivePayments@azahcccs.gov)

# Post-Pay Audits

- Post-pay audits for PY 2020-2021 will start February 2022 and will be completed by September 30, 2023.
- The [post-pay audit webinar](#) scheduled for September 30, 2021 will discuss specific documentation that may be requested during a post-pay audit.





# Health Information Technology

# PI Program Objectives

- Objectives
  - Congress appropriated \$46.8 billion in HITECH
  - 10-Year Project period for Program Year 2011 – 2021
  - Encouraged adoption and meaningful use of EHRs
  - Improve the quality, safety & efficiency of patient health care

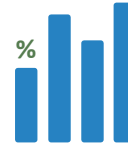
# PI Program Achievements

- Achievements
  - Use of EHRs
  - Exchange of Health Information Electronically
  - Better Quality & Safer care for patients
  - Patient engagement & accessibility to health information
  - Improve data integrity
- Payments Disbursed \$296 Million
- Environmental Scan (eScan) Study

# Payments Disbursed

|              | # of Payments | AIU Payments         | MU Payments          | Total Payments       |
|--------------|---------------|----------------------|----------------------|----------------------|
| EPs          | 7,734         | \$86,622,096         | \$32,321,259         | \$118,943,355        |
| EHS          | 248           | \$76,657,647         | \$100,764,731        | \$177,422,378        |
| <b>Total</b> | <b>7,982</b>  | <b>\$163,279,743</b> | <b>\$133,085,990</b> | <b>\$296,365,733</b> |

# eScan: Multi-Pronged Approach & Timeline



**Nov 2020 – Jan 2021**

Project kick-off. Conducted research and information gathering activities. Executed stakeholder selection methods.

**Dec 2020 – Mar 2021**

Identified and confirmed all stakeholders. Developed communication materials, survey and interview scripts.

**Jan – Apr 2021**

Conducted stakeholder engagement activities: online survey, group and individual interviews. Gathered ASU, PI program and other data sources.

**May – June 2021**

Performed quantitative and qualitative data analysis of information gathered. Identified common themes, stakeholder perspectives and opportunities.

**June – July 2021**

Produced 2021 Arizona Health IT Environmental Scan Findings Report and presentations.

# Results of Stakeholder Engagement

## Survey



**30%** **Survey response rate**  
*Distributed to 800+ stakeholders*



**245** **Valid surveys completed**  
*Including from 225 AHCCCS providers*



**6** **Key Areas of Focus**  
*Demographics, EHR adoption, PI Program, HIE, TI Program, SDOH*

## Interviews/Group Discussions



**3** **Identification Workshops**  
*Stakeholders were identified from information gathered and previous engagement activities*



**21** **Group Telephonic Interviews**  
*Multi-sector participation by providers and admins.  
10 Community-based and 11 State-based interviews*

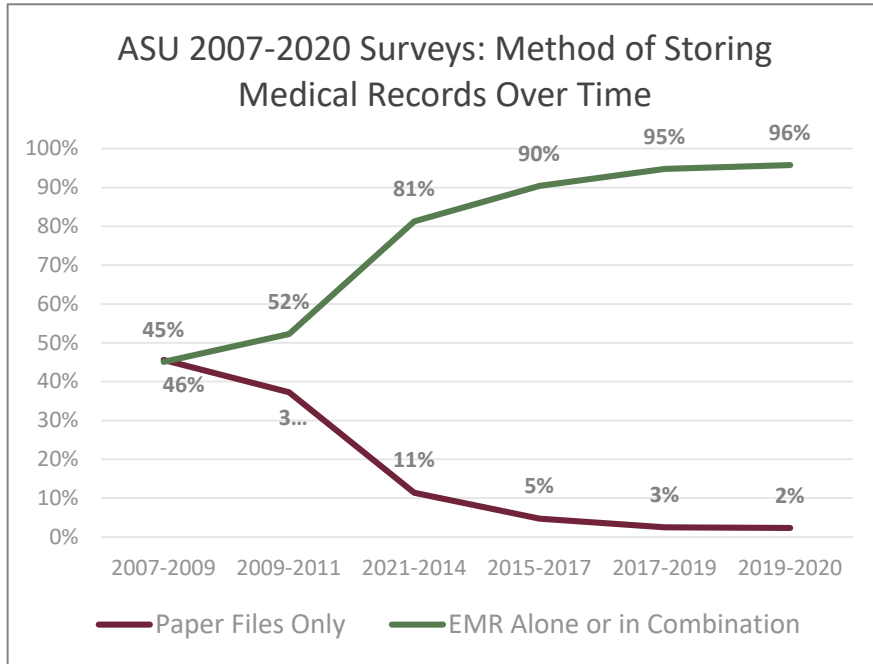


**63** **Individuals Participated**  
*17 community representatives and 11 state representatives*

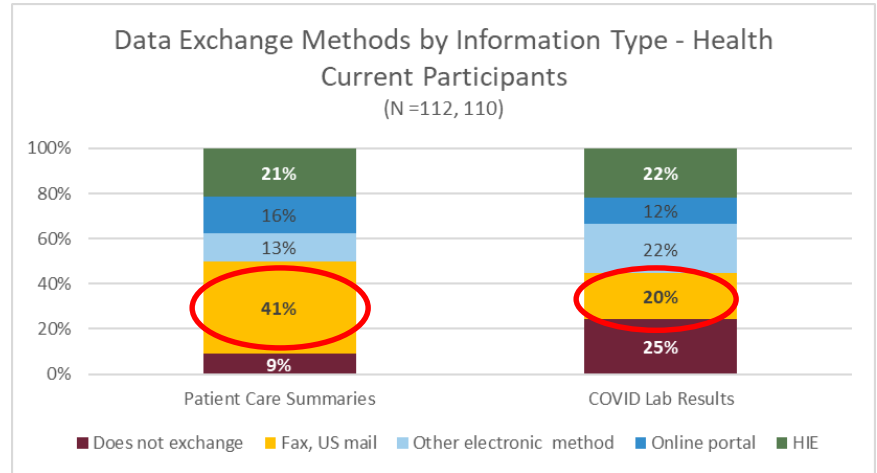
***Note:** The survey was designed with branching logic to ask only relevant questions to each respondent, which reduced the burden of the respondent. After all results were compiled the data was reviewed for duplicate entries and invalid results.*

*The 2021 AHCCCS survey was distributed to PI Program participants via MSLC and distributed by Health Current to their distribution list*

# EHR Adoption and Health Information Exchange



ASU Survey Data population sizes 2007-2009 through 2019-2020 (N=6,387, 8,996, 10,780, 8,470, 2,199, 2,374)



- **Fax is widely used even among Health Current Participants**
- **24% of AHCCCS providers surveyed are unaware of Health Current**

# Promoting Interoperability (PI) Program

## PI Program Data

| Program Years 2011-2018* |       |
|--------------------------|-------|
| Eligible Providers       |       |
| Unique EP Count          | 6,836 |
| Eligible Hospitals       |       |
| Unique EH/CAH Count      | 75    |

\*The EP data only covers up to PY 2018 and does not include PY 2019.

\* Data Source: AHCCCS PI Program reporting through PY2018

## Perspectives and Opportunities

### PI Program is successful, somewhat

- EHR adoption is high (over 90%)
- Nationwide states are seeing providers withdraw due to HIE and Stage 3 requirements

*“The hurdles and bureaucracy associated with MU have been challenging. If it wasn’t a large dollar amount, we would not have pursued it.”*

*– Healthcare Facility*

### Opportunities

- Health Current can continue to promote and offer trainings for HIE measure
- Offer assistance in meeting measure thresholds and requirements



# HIE Achievements

- Health Information Exchange (HIE)
  - On-boarded Participants\* for each milestone
    - Milestone 1: 757 participants on-boarded
    - Milestone 2: 237 participants on-boarded
    - Milestone 3: 506 participants on-boarded
    - Milestone 4: 188 participants on-boarded
    - Milestone 5: 275 participants on-boarded
  - Broad spectrum of provider types participating
  - Training webinars
  - Interoperability Initiatives via Health Current
    - Electronic Prescription of Controlled Substance
    - Closed Loop Referral (under development)
    - Advanced Directives Registry (under development)

\* Participant count is determined by the number of servers an organization has connected to the HIE. Hospital health systems that are participants in Contexture (the statewide HIE) count as one participant even though there may be hundreds of providers associated with a health system. The health system is accessing the HIE through one health system server.

# PI Program Conclusion Remarks

- PI Program Ends
  - Officially concludes December 31, 2021
  - System availability through September 30, 2023
- Interoperability
  - Continued operation & meaningful use of EHRs
  - Partnerships with Health Current
  - Contexture
    - Merger CORHIO & Health Current HIE



# Additional Provider Opportunities

# AHCCCS Initiatives

- Ongoing Initiatives
  - Aimed at building a more cohesive and effective health care system
  - <https://www.azahcccs.gov/AHCCCS/Initiatives/>
- Quick Highlights
  - Payment Modernization
  - Targeted Investments Program

# AHCCCS Initiatives

- Payment Modernization
  - Mission is to leverage the AHCCCS managed care model toward value-based health care systems
    - Value Based Purchasing Strategies
    - Alternative Payment Model, Differential Adjusted Payments, Directed Payments, Performance Based Payment
- Targeted Investments
  - Financial incentives to develop systems that integrate & coordinate physical and behavioral health care.
    - 5-Year Project period
    - Program Year 2017 – 2021



# Resources

# Future Webinars

- **Open Forum: Post-pay Audit Focus**
  - Date: September 30, 2021
  - [Register Here](#)

# Contact Information

| Agency         | Help With                                      | Email  | Phone          |
|----------------|--|--|----------------|
| ADHS           | Arizona State Immunization Information Systems | <a href="mailto:ASIS_Group1@azdhs.gov">ASIS_Group1@azdhs.gov</a>                         | (602) 364-3899 |
| ADHS           | Electronic Laboratory Reporting                | <a href="mailto:ELR@azdhs.gov">ELR@azdhs.gov</a>   | (602) 542-6002 |
| ADHS           | Syndromic Surveillance                         | <a href="mailto:SyndromicSurveillance@azdhs.gov">SyndromicSurveillance@azdhs.gov</a>     | (602) 542-6002 |
| ADHS           | Arizona Cancer Registry                        | <a href="mailto:CancerRegistry@azdhs.gov">CancerRegistry@azdhs.gov</a>                   | (602) 542-7314 |
| AHCCCS         | PI Program                                     | <a href="mailto:EHRIncentivePayments@azahcccs.gov">EHRIncentivePayments@azahcccs.gov</a> | (602) 417-4333 |
| Health Current | Educational Assistance & Support               | <a href="mailto:EHR@healthcurrent.org">EHR@healthcurrent.org</a>                         | (602) 688-7210 |





We did it together ...  
Special thanks for participating in the PI  
Program

AHCCCS PI Program Staff

Questions?

Thank You.