

# Patient Event Notifications

## What Arizona Hospitals Need to Know



In May 2020, the Centers for Medicare & Medicaid Services (CMS) published the CMS Interoperability and Patient Access final rule that adds a **new requirement in the Conditions of Participation (CoPs) for hospitals**. In an effort to support the care continuum, CMS will soon require hospitals to alert primary care providers (PCPs) and post-acute care providers (PACs) when patients are admitted, discharged, or transferred from the emergency department (ED) or inpatient services. CMS refers to these alerts as Patient Event Notifications. **The deadline for hospitals to comply with this new requirement is May 2, 2021.**

The new requirement applies to hospitals (including psychiatric hospitals and critical access hospitals) that participate in Medicare or Medicaid and have an electronic system using HL7® version 2.5.1 or newer. This is typically the patient registration system, which can be a stand-alone administrative system or part of an electronic health record (EHR) system.

Hospitals with these technical capabilities must use reasonable efforts to send real-time alerts — directly or through an intermediary, such as a health information exchange (HIE) — to the patient’s PACs and PCPs who need to receive notification of the patient’s status for treatment, care coordination, or quality improvement purposes.

**Non-compliance may threaten a hospital’s certification and ability to recoup payments from Medicare and Medicaid.** Therefore, it is critical that hospitals understand the updated CoPs and have a plan in place to meet the technical and administrative requirements. **Health Current is here to help.**



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# New CMS Conditions of Participation | Patient Event Notifications

## HIE SUPPORT: SENDING PATIENT EVENT NOTIFICATION ALERTS



Trigger	Timing	Target Audience	Data Delivered
<p>ED registration (including for observation)</p> <p>Inpatient admission</p>	At the time of	<p>The following providers that need to receive notification of the patient's status for treatment, care coordination, or quality improvement purposes:</p> <ul style="list-style-type: none"> <li>All applicable PACs</li> <li>Any of the following practitioners and entities:                             <ul style="list-style-type: none"> <li>The patient's established PCP practitioner or group</li> <li>OR</li> <li>Other practitioner/group identified by the patient as primarily responsible for the patient's care</li> </ul> </li> </ul> <p>If permitted by applicable state and federal law, and not inconsistent with a patient's expressed privacy preferences</p>	<p>Minimum data elements:</p> <ul style="list-style-type: none"> <li>Patient name</li> <li>Sending institution (i.e., hospital)</li> <li>Treating practitioner (i.e., attending physician)</li> </ul> <p>If permitted by applicable state and federal law, and not inconsistent with a patient's expressed privacy preferences</p>
<p>Discharge or transfer from the ED (including to inpatient)</p> <p>Discharge or transfer from inpatient services</p>	Immediately prior to OR at the time of	<p>The patient's established PCP practitioner or group</p> <p>OR</p> <p>Other practitioner/group identified by the patient as primarily responsible for the patient's care</p> <p>If permitted by applicable state and federal law, and not inconsistent with a patient's expressed privacy preferences</p>	<p>Minimum data elements:</p> <ul style="list-style-type: none"> <li>Patient name</li> <li>Sending institution (i.e., hospital)</li> <li>Treating practitioner (i.e., attending physician)</li> </ul> <p>If permitted by applicable state and federal law, and not inconsistent with a patient's expressed privacy preferences</p>

Through leveraging existing technical infrastructure between hospitals and the HIE, and expanding capabilities to engage and connect with primary care and post-acute providers, Health Current can help your organization meet the new CMS requirement. To learn more about our capabilities, contact Peter Steinken, Director of Community Engagement, at [peter.steinken@healthcurrent.org](mailto:peter.steinken@healthcurrent.org) or (602) 464-9641. Learn more at: [healthcurrent.org/CMS2021](https://healthcurrent.org/CMS2021).



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