



healthcurrent

Director, Integration Engineering

Job Title: Director, Integration Engineering
Reports to: Chief Information Officer
FLSA Status: Full-Time, Exempt

Summary

The Director of Integration Engineering is responsible for all of Health Current's interface and interoperability development, implementation, and maintenance related activities. The Director will provide technical direction and administrative support for the daily operational activities of the Integration Engineering team. This position is responsible for delivering a high level of system and staff performance by ensuring that team members have the appropriate knowledge and understanding of the underlying technologies and standards to provide effective and efficient development, implementation and support for all assigned interoperability activities. This individual will serve as a technical expert for internal and external stakeholders as it relates to interface and interoperability solutions offered by Health Current. The Director ensures that all data integration efforts support the operational goals, standards, objectives, policies and procedures so as to achieve organizational business and service objectives. The Director supports the Health Current executive team in the development of related business strategy and direction. This position is based in Phoenix, Arizona.

Duties and Responsibilities includes the following:

- Provides leadership for the integration team
- Coordinates with the other Health Current department managers to ensure that all HIE/HIT services are delivered on time, error free and that they meet organizational and customer service expectations
- Provides daily supervision and management of assigned staff, maintain allocated staffing levels including leading recruitment efforts, training and creating on-boarding plans for new or transferred employees
- Provides mentoring, coaching, and educational activities to support employee development that aligns with organizational goals and objectives
- Conducts regular staff meetings to maintain open communication and share information
- Ensures interface development staff assignments and allocations are maintained, up-to-date, and equitable
- Develops and implements policies and procedures which foster and sustain best practices for the department and group's software development methodologies, including project initiation, planning, execution, control and closing

- Prioritizes team goals and tactics ensuring that the activities of the group are in line with project commitments and customer expectations
- Tracks and monitors key inter- and intra-project variables and distribute key project information to all impacted areas of the organization
- Assesses and reports risks relative to assigned projects and participate in the development and implementation of mitigation plans, with appropriate escalation to executive team, as needed
- Controls activities related to the management of assigned implementation projects to bring the projects to a timely close and transition the client appropriately
- Ensures proactive communications with clients are conducted periodically regarding progress during implementation period and provides assistance as needed
- Designs and develops common application services for re-use across multiple data integration projects
- Assists with the definition and maintenance of a core data set of clinical, financial and administrative data elements for testing and quality control
- Develops computer testing and audit policies and assists end users in implementing auditing controls to ensure that defined, mission-critical interfaces are passing data accurately
- Maintains both a test and production library of interfaces and applies appropriate methods, procedures and safeguards to protect the integrity of the interfaces and to ensure their recoverability
- Assists with the evaluation and testing of emerging technologies, data management and data access tools
- Assists with the maintenance a library of all required standard vocabularies and nomenclatures used in normalizing inbound and outbound data
- Supports other organizational leaders in developing strategic business plans, processes and other necessary project documents to support the successful management of Health Current programs
- Maintains, enhances, and broadens knowledge and skills related to data integration tools and applications and industry best practices
- Performs other related duties as assigned

Qualifications

To perform the job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Skills

- Extensive knowledge and experience in the capabilities and use of Mirth Connect or Orion Health Rhapsody required; Mirth certification preferred
- Extensive knowledge and experience in JAVA script development required
- Strong analysis and design skills

- Strong written and oral communication skills
- Strong analytical and organizational skills
- Strong working knowledge of HL7 v2.x, HL7 v3.x, C-CDA, XCA and XDS.b standards and protocols, and IHE profiles as they relate to electronic data interfaces and data exchange
- Strong working knowledge of healthcare clinical codes sets such as LOINC, CPT, ICD, RxNorm, etc. required
- Strong understanding of the "team dynamic" and the ability to lead groups
- Ability to anticipate problems and take decisive action, giving regard to impact on all stakeholders
- Ability to prioritize and manage multiple tasks and allocate assigned resources to ensure projects are efficiently and effectively completed
- Ability to manage competing priorities in a complex and dynamic environment
- Ability to effectively and efficiently develop, test and operationalize electronic data interfaces
- Ability to convey a strong presence and professional image
- Ability to work in a fast-paced and rapidly changing environment and consistently meet strict deadlines
- Ability to work independently as well as ability to effectively work in a team environment and maintain strong working relationships
- Proficiency with the Microsoft Office Suite including Excel, Word, Project, and Visio preferred

Education/Experience

5-7 years of experience in the design, development, maintenance and support of electronic data interfaces utilizing Mirth Connect required. Extensive experience in leading and managing cross-functional technical and user-based teams required. Bachelor's Degree in information systems or related field required. Graduate degree preferred.

Work Environment

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. This includes availability to work non-regular hours as necessary, ability to periodically drive to and from clients, conferences and events, and limited travel. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The noise level in the work environment is usually moderate.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. An employee must occasionally lift and/or move up to 30 pounds. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. Specific vision abilities required by this job include close vision and ability to adjust focus. While performing the duties of this job, the employee is regularly required to stand, walk, sit, use hands and talk or hear.