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Imagine fully informed health

2018 Health Current Summit & Trade Show

In Collaboration with the Practice Innovation Institute

Speaker Photos and Biographies



Curtis Bailey
Senior Specialist I, NextGen Healthcare

Curtis is a 15-year veteran of the technology industry, with the last 10 years focused on solving interoperability problems in Healthcare. His claim is that he has done most jobs in healthcare I.T. minus writing the checks and sweeping the floors.



Tina Banks
Health Program Manager/CRS Unit, Arizona Health Care Cost Containment System (AHCCCS)

Tina Banks, Health Program Manager, Children's Rehabilitative Services (CRS) Unit Manager at Arizona Health Care Cost Containment System (AHCCCS).

Tina has worked with the CRS population since 2007 in several capacities including Prior Authorization, CRS referrals, Medical Eligibility Review and most recently As the CRS Unit Manager.

Tina has worked with AHCCCS since 2013. The CRS team at AHCCS has a passion for working with AHCCCS members with complex health care needs.



Marilee Benson
President, Zen Healthcare IT

Marilee has over twenty-five years of experience in the healthcare information technology sector, currently as President of Zen Healthcare IT.

Under her leadership over the past 2 ½ years, Zen has become a trusted interoperability engineering and technology services partner with leading state and regional health information exchanges, as well as with many healthcare IT vendors and provider groups across the U.S, “During my long career in healthcare IT it has become clear to me that healthcare organizations (both provider organizations and healthcare IT vendors) face significant hurdles to achieve true interoperability, so essential for value-based care, and most of those hurdles are not technology dependent. The healthcare industry, today more than ever, needs seasoned experts and nimble solutions-oriented companies to support a rapidly growing demand for interoperability and data integration tools and projects. As President of Zen, I want to ensure that we are laser focused on filling that gap and helping healthcare organizations walk that most difficult “last mile” of interoperability on the path to value based care.”

Marilee is a member of the WBL, Women Business Leaders of the U.S. Healthcare Industry Foundation. Marilee received her B.S. in Microbiology from Texas A&M University and her MBA in Engineering Management from University of Dallas.



Lori Boyd-Draper
Deputy Assistant Director of Operations- Division of Member Services, Arizona Health Care Cost Containment System (AHCCCS)

I have worked for AHCCCS for 22 years. I work in the Division of Member Services which encompasses eligibility for all AHCCCS programs and all the supportive functions such as policy, training and quality control. I have been involved with the CRS program since the eligibility determination function moved to AHCCCS back in 2013. I have my master’s degree in Special Education and my Bachelor’s degree in Psychology.



Justin Chase, LMSW, CPHQ, FACHE
President & CEO, Crisis Response Network

Justin Chase serves as the President and CEO of Crisis Response Network and its subsidiary organizations (Centerpoint for Hope and Community Information and Referral Services/AZ 2-1-1).

Justin is a nationally recognized subject matter expert in: crisis systems, recovery-oriented systems of care, peer integration, non-profit organizational leadership and development and developing sustainable, effective and efficient healthcare programs and systems. He has served as a behavioral health administrator, executive, network/program developer, direct practitioner and project manager within the public behavioral health and child

welfare system for more than 15 years.

Justin earned Bachelor of Science and Master of Science degrees in Social Work from Arizona State University and holds a Certificate in Nonprofit Management from Duke University. Justin is a Licensed Master Social Worker in the State of Arizona, Certified Professional in Healthcare Quality, Certified Six Sigma Green Belt, Certified Peer Support Specialist in the State of Arizona, Certified Crisis Interventionist by the American Academy of Experts in Traumatic Stress and a Fellow with the National Center for Crisis Management and the American College of Healthcare Executives.



Muhammad Chebli
Director Connected Health Solutions
NextGen Healthcare

Muhammad Chebli, Director Connected Health Solutions, brings more than 15 years of enterprise application design, development, and implementation experience to leadership role at NextGen Healthcare. Muhammad leads the solutions team that develops and manages HIE and interoperability products including NextGen Connect, NextGen Health Data Hub, and NextGen Share.



John D'Amore
Founder, President & Chief Strategy Officer,
Diameter Health

John D'Amore, MS has over a decade of experience providing informatics and strategic insight to healthcare organizations. He is Founder of Diameter Health and is dedicated to improving healthcare quality and efficiency through the intelligent use of data.

Previously, John was Vice President at Eclipsys (now Allscripts) overseeing enterprise performance management solutions. Before then, John worked at the largest health system in Texas overseeing clinical informatics, decision support and business intelligence. During his tenure, Memorial Hermann won accolades for its financial performance as well as the National Quality Forum Award for exceptional clinical care.

John has published on best practices in population health and presented at national forums on how information technology can improve medical outcomes. He is a technical advisor to the National Committee for Quality Assurance and a primary editor of HL7's standard for care summaries, the Consolidated Clinical Document Architecture. He holds a biochemistry degree from Harvard University and a graduate degree in clinical informatics from the University of Texas, School of Biomedical Informatics.



Doug Dietzman
Chief Executive Officer, Great Lakes Health Connect

Doug Dietzman, Chief Executive Officer for Great Lakes Health Connect (GLHC), has over 25 years of experience in information technology leadership focused primarily in the healthcare and health insurance markets. Mr. Dietzman has overall responsibility for GLHC's business and technical operations and achieving the organization's mission on behalf of Michigan's citizens and healthcare communities across the state.

Doug earned a Bachelor of Science degree in Business Management from Biola University and was named a 2011 Thought Leader in Health Care by Business Review West Michigan.

Mr. Dietzman holds leadership positions with the following organizations:
Executive Director, Making Choices Michigan
Board of Directors, Strategic Health Information Exchange Collaborative
Leadership Counsel, eHealth Initiative
Advisory Board, The Bonnie Wesorick Center for Health Care Transformation at Grand Valley State University Kirkoff College of Nursing

About Great Lakes Health Connect:

Great Lakes Health Connect (GLHC) is among the leading providers of health information exchange services in the nation. Based in Grand Rapids, Michigan, GLHC seamlessly and securely facilitates the transmission of more than a billion messages annually between 129 hospitals and over 4,000 primary, specialty, and allied care provider offices across the state. The community-based nonprofit is dedicated to improving the quality and accessibility of healthcare information by creating care-connected communities across Michigan and beyond.



Pele Peacock Fischer, Esq. Peacock Legal PLC

Pele Fischer, Esq. is the principal of Peacock Legal, PLC, a government affairs and legal consulting firm. Through a comprehensive approach to policy development, advocacy, and legal consulting Peacock Legal is focused advancing the business and policy goals of its clients. Peacock Legal is committed to providing the highest level of quality service to a limited number of clients.

Pele is an expert in Arizona health care policy and navigating its legislative and regulatory environment. She has a successful track record in advocacy, problem solving, and consensus/coalition building. She has been intimately involved in all state-level health related legislation over the last 6 years (including federal efforts as well).

Key initiatives include:

- Medicaid Restoration and Expansion
- The Arizona Opioid Act
- Restoration of KidsCare
- Public Health Initiatives
- AHCCCS Initiatives
- ACA Repeal and Replace Efforts
- Arizona Medical Board reforms including passage of the Medical Licensure Compact
- Controlled Substances Prescription Monitoring Program
- Surprise Billing Dispute Resolution Process
- Credentialing Reforms
- Scope of Practice Issues

Prior to starting Peacock Legal, Pele served as the Vice President of Policy and Political Affairs for the Arizona Medical Association where she directed strategies in legal, political, and regulatory

development and advocacy. Before joining the Arizona Medical Association, Pele served as a Senior Policy Advisor and Staff Attorney for the Arizona House of Representatives for multiple committees including: Health, Human Services, and Commerce.

Pele is also actively involved in the greater Arizona health care community including serving on the boards of Arizona Public Health Association, Arizona Partnership for Immunization, Health Current, Arizona's Bio-science Road-map Steering Committee, Arizona Chamber Health Care Committee, among others.



Paul Galdys, MBA, CRRP **Deputy CEO, RI International**

Paul joined RI International (RI) as Deputy CEO in June of 2017 where he strongly believes “in the importance of peers in service delivery, data to drive decisions and the use of technology to improve health care.” Prior to joining RI, he served several critical roles in the Arizona healthcare community; including Assistant Director at AHCCCS (Arizona’s Medicaid

agency), Assistant Director of Behavioral Health Services for the Arizona Department of Health Services and a multitude of roles with Maricopa County’s Regional Behavioral Health Authority.

Paul earned his MBA from the University of Phoenix and holds a Certified Psychiatric Rehabilitation Practitioner credential (CPRP) from the Psychiatric Rehabilitation Association.



Jessica Gleeson **Population Health Administrator, Community Health Associates**

Jessica Gleeson currently works for Community Health Associates since 2009. Jessica serves as the Population Health Administrator overseeing health home development and has been trained to serve as a consultant for CHA in population management. Jessica works as the liaison between health plans and CHA clinical teams in reducing inpatient and hospitalizations across ten sites. Jessica has previously held case management related positions serving as high needs case manager and clinical assessor Community Health Associates children team.

Jessica worked towards a degree in Early Childhood Education at Northern Arizona University. She currently lives in Yuma, AZ with her husband and two children.



Danielle Griffith
Corporate Compliance Director, Southwest Network

Danielle Griffith is the current compliance and privacy officer for Southwest Network, an outpatient behavioral health treatment provider in Maricopa County, Arizona serving both children and adults. She has over 12 years of behavioral health experience including roles in direct care, supervision, quality improvement, and compliance. Danielle serves on the Privacy and Security Governance Board for Health Current, the state-wide health information exchange (HIE) in Arizona and was a presenter at the HIE user group meeting in April 2018.



Shameem Hameed
Co-Founder and CEO, blueEHR

Shameem founded blueEHR with the mission of making healthcare IT accessible and affordable. After starting a company to focus on revenue cycle management, he soon discovered that software for the healthcare industry was not only outdated, but also neither user friendly nor adaptable. Most solutions were rigid, obsolete, and prohibitively expensive. Fast forward nearly a million hours of development; the blueEHR platform is now a market leading EHR and revenue cycle management solution on a secure cloud environment. He also created HITaaS™, the industry's first Healthcare IT Application Architecture Service which allows healthcare providers, health systems, and healthcare technology companies to leverage the existing infrastructure, platform, software, and business logic, feature set, and micro-services to rapidly build and deploy custom health IT solutions – without the IT burden.



Dan Heimerle
Senior Sales Executive, blueEHR

Dan has almost 12 years of experience helping organizations adapt healthcare technology to new business models and workflow processes. For a long time, healthcare was driven by the wrong incentives. He witnessed how the purely volume-based reimbursement models impacted decisions and actually drove the cost of healthcare higher without a focus on outcomes. As health homes, RHIOs/HIEs, care coordination and other common structures were still in their infancy, Dan was helping the organizations testing these models leverage existing technology tools to achieve their goals and demonstrate the ROI that has helped them become so commonplace today.



Matthew Hoffman, MD, M.S.
Chief Medical Informatics Officer, UHIN

Dr. Matthew Hoffman is the Chief Medical Informatics Officer (CMIO) at the Utah Health Information Network (UHIN). Based in Salt Lake City, UHIN operates the cHIE, Utah's state-designated health information exchange. Matt earned his Bachelor of Science degree in Finance from Brigham Young University. Afterward, he worked as a research coordinator for the Utah Psoriasis Initiative where he co-authored multiple papers published in National Dermatology Journals. He earned his Medical Doctorate from the University of Utah in 2010. While earning his M.D., Matt also completed his master's degree in Biomedical Informatics at the University of Utah. Following his graduation from medical school, Matt completed a fellowship in Pharmaceutical Informatics with Roche in San Francisco, CA.

At UHIN, Matt has architected and overseen the implementation of CareAchieve, UHIN's data analytics tool. He has also presented nationally on health information exchange, at the Health Information Management Systems Society (HIMSS) Annual Conference and the eHealth Initiative Annual Conference.



Connie Ihde
Director, Programs, Health Current

Connie K. Ihde has more than 25 years' experience in Healthcare Informatics where she has led divisions responsible for automated financial, ancillary and clinical systems for hospitals, providers and managed care organization.

Prior to joining Health Current (formerly Arizona Health-e Connection) in October of 2011 as the Arizona Regional Extension Center Director, Ms. Ihde provided financial, operational and information technology consulting services to hospitals, providers and ancillary facilities. She served as Chief Operating Officer for Tamtron, Inc. and President and CEO of HealthVISION Corporation's Canadian Division. Following her work at Wausau Insurance Company's Healthcare Management Systems and Services Division, Mrs. Ihde joined Baxter Healthcare as a Medical Business Consultant.

Ms. Ihde has particular expertise in support services, systems installations, and product direction management. Her background in customer service work included coordination of user's community conferences and seminars, the development of training programs and materials and workflow re-design for clinical and financial application utilization.

Ms. Ihde holds a BA in Business Administration and Management from Patricia Stevens College and completed the University of Wisconsin Financial Management course through Wausau Insurance Company's Management Preparation Program.

Wayne Johnson, RN, BSN
Manager, 7th Ave. Walk-In Clinic & Family Health Center, Maricopa Integrated Health System



Fred Karst, PsyD
Chief Operating Officer, Horizon Health and Wellness

Dr. Fred Karst serves as the Chief Operating Officer for Horizon Health and Wellness where he has worked since 1995. In this role, he oversees the day to day operation of all health center programs and is responsible for the development and expansion of new programs. Prior to being the COO, Fred served as the Children and Family Services Coordinator at Horizon Health and Wellness where he directed the Agency's children and family programming including school-based day treatment programs; wrap around programming; as well as intensive in-home treatment and case management services. Fred received his Doctorate in Clinical Psychology in 1993, a Master of Science Degree in Clinical Psychology (1987) and a Bachelor of Science Degree in International Relations (1985) from the National University of Mexico in Mexico City, Mexico.

For the past 40 years, Horizon Health and Wellness has been serving the healthcare needs of residents in Pinal County, Arizona. Over the past eight years, Horizon Health and Wellness has shifted its focus and philosophy to treating the whole person with a commitment to the delivery of culturally responsive, patient-centered, integrated behavioral health, primary care, and wellness/prevention education services. Horizon Health and Wellness is a non-profit, multicultural health center committed to provide excellent, comprehensive, accessible, and affordable care to the residents of Pinal, Gila and Yuma Counties in Arizona, as well as habilitation services for individuals with developmental disabilities in Cochise, Maricopa and Santa Cruz Counties. The health center has over a dozen sites that provide a broad array of medical and social services, including: primary care, outpatient treatment, behavioral health treatment, residential substance use treatment, domestic violence services, and several housing programs.



David Kendrick, MD, MPH, FACP
CEO / Founder, MyHealth Access Network

David C. Kendrick, MD, MPH, FACP is the principal investigator and CEO of MyHealth Access Network, Oklahoma's non-profit health information network, which ensures that every Oklahoman's complete health record is securely available where and when they need it for care and health decision-making. MyHealth serves more than 3 million patients and is focused on improving health in Oklahoma and beyond by implementing a community-wide infrastructure for healthcare IT. MyHealth was one of ONC's Beacon Communities and continues to serve as the

Convener and Data Aggregator for Oklahoma's Comprehensive Primary Care initiative, which has shown significant quality improvement each year and more than \$100M in savings. MyHealth is focused on providing advanced health information exchange, community-wide care coordination tools, and a robust decision support platform to support providers and patients in improving health.

Dr. Kendrick is a member of the Board of Directors for the following organizations: National Committee for Quality Assurance (NCQA)-Chair-elect; Strategic Health Information Exchange Collaborative (SHIEC); The Network for Regional Healthcare Improvement (NRHI); Advisory Board to the Sequoia Project; and convening faculty for the Comprehensive Primary Care program (CPC). Dr. Kendrick proposed the Patient Centered Data Home™ model of nationwide interoperability which enables secure patient record exchange among states and regions where individuals receive care. Dr. Kendrick also served as Senior Counsel for Interoperability to the National Coordinator for Health IT and continues to work closely with the Office of ONC.

As a board-certified internist and clinical informaticist, Dr. Kendrick chairs the Department of Medical Informatics at the University of Oklahoma's School of Community Medicine, and serves the OU Health Sciences Center as the Assistant Provost for Strategic Planning. Previously, Dr. Kendrick was medical director at Archimedes, a California-based start-up utilizing advanced mathematics and modeling methods to simulate human disease, treatment, and costs to enable better decisions on care, costs, and policy.



Melissa A. Kotrys, MPH
CEO, Health Current

Melissa Kotrys is the Chief Executive Officer (CEO) for Health Current, *the* health information exchange (HIE) that helps partners transform care by bringing together communities and information across Arizona.

Ms. Kotrys currently serves on the Maricopa Health Centers Governing Council and on the board of the national trade association of community and regional HIEs, the Strategic Health Information Exchange Collaborative (SHIEC). Prior to joining Health Current, Mrs. Kotrys worked as a consultant and health policy analyst at Deloitte Consulting. Mrs. Kotrys holds a Master's in Public Health from The George Washington University with a concentration in health policy, and a Bachelor of Arts from The University of North Carolina at Chapel Hill.



Tom Leary, MALA, CAE, FHIMSS
Vice President, Government Relations,
Healthcare Information and Management
Systems Society (HIMSS)

Tom Leary is Vice President, Government Relations, at HIMSS where he leads the organization's public policy initiatives and outreach to Congress, state legislators, and federal and state agencies. He guides a team that provides legislative and regulatory analysis and practical guidance

on health IT policy development. Prior to becoming Vice President, Leary served as the Senior Director of Federal Affairs. Leary also serves as the Executive Director of the HIMSS Foundation, the philanthropic arm of HIMSS, which offers non-partisan education and internship opportunities through the Institute for e-Health Policy; provides scholarship support to students in health IT-related fields; and free access to historical hospital health IT data through The Dorenfest Institute.

Leary has dedicated a good portion of his Washington-based career on federal healthcare policy and regulation development. Prior to his arrival at HIMSS, Leary was a Division Manager for Science Applications International Corporation's TRICARE Division, where he was engaged in the coordination of healthcare administrative outsourcing solutions for the Military Health System. He began his career in 1992 as a staff assistant to Rep. Les Aspin (D-WI). Upon the Congressman's appointment to Secretary of Defense, his career transitioned to the Pentagon where he served as a Clinton Administration political appointee in the Office of the Secretary of Defense Legislative Affairs office as staff assistant, then as Special Assistant for Health Care Policy. In 1997, his career's focus expanded to federal healthcare policy as the Special Assistant to the Assistant Secretary of Defense for Health Affairs, serving on the Assistant Secretary's senior management team that addressed medical readiness and peacetime healthcare delivery for the Military Health System.

Leary obtained his bachelor's degree in History/Political Science from Rutgers University, his master's degree in Legislative Affairs from The George Washington University. He is a Certified Association Executive (CAE) through the American Society of Association Executives and has completed the Georgetown University Executive Leadership Certificate program.



Christi Lundeen
Chief Innovation Officer, Mercy Care & Practice Innovation Institute

As Chief Innovation Officer for Mercy Care Plan (MCP) Christi Lundeen oversees strategy and business development efforts. In collaboration with Melissa Kotrys of Health Current, she co-founded the Practice Innovation Institute; a CMS funded Transforming Clinical Practice Initiative.

Ms. Lundeen has spent over 25 years working in private and public health care companies. Prior to her current position, she served in senior strategy and business development roles for both MCP and its administrator Aetna Medicaid. Before joining MCP, she was an independent health care consultant, assisting companies such as HTMS, Surgical Specialty Hospital of Arizona, the Arizona Optometric Association and Feeding Matters.

She also served as operations director for Maricopa Health Plans, coordinating and managing all administrative and operational functions for its Medicaid and Medicare Advantage program. In addition, Ms. Lundeen was the director of managed care and physician organizations and relations at St. Joseph's Hospital and Medical Center, as well as the business and program development director for Mercy Services Corporation.

Early in her career, she worked as a network administrator for Partners National Health Plans, a joint venture among Aetna, St. Joseph's Hospital and Medical Center, St. Luke's, Phoenix Memorial and John C. Lincoln Hospitals.

Ms. Lundeen serves on the board of directors for both Special Olympics of Arizona and the IMHR Epicenter.



Douglas E. McCulloh
Senior Vice President of Healthcare, ProKarma

Combine the marriage of Healthcare and IT, solid innovation, and add in a little disruption, and you have Douglas McCulloh. Currently serving as the Senior Vice President of Healthcare at ProKarma, Douglas is setting new standards in the realms of improving the consumer experience, analytics, and interoperability. His commitment to understanding the complexities with the ever-changing landscape in Healthcare IT is changing the way organizations handle strategy development and implementation, with confidence. While his decades of industry experience have taken him

around the globe, Douglas is proud to call Denver, Colorado his home. Ask him about how to move your organization towards a solid 5-star CAHPS rating. It's his secret talent.



Chase Millea
Health Policy Attorney, Health Current

Chase Millea is the Health Policy Attorney for Health Current, Arizona's statewide health information exchange (HIE). His practice focuses on advising the HIE and community stakeholders on compliance with state and federal regulation of the sharing of health information; including state confidentiality laws, HIPAA, and federal substance abuse treatment regulations (42 C.F.R. Part 2).

Chase is a graduate of the Sandra Day O'Connor College of Law at Arizona State University, where he was a Center Scholar at the Center for Law, Science & Innovation, and President of the Health Law Society. He is currently a member of the Arizona Society of Healthcare Attorneys and American Health Lawyers Association.



Keith Parker
CIO, Health Current

As the CIO, he is responsible for all information system functions at Health Current, which include core HIE services, as well as population health and data analytics.

Mr. Parker joined Health Current in November 2016 and has over 30 years' experience in healthcare. His area of expertise is in health information technology implementation and use, process improvement, along with change management methodology and implementation in healthcare. He holds undergraduate degrees in business administration, economics and an MBA from Saint Martin's University.



**Lori Pearlmutter, PT, MPH, CPHQ,
PCMH, CCE**
Quality Manager, North Country HealthCare

Lori has been the Quality Manager at North Country HealthCare for over two years, leading a high-performing, mission driven team which includes a population health and care management. She came to the FQHC after decades in hospital leadership where she created many innovative programs and service lines addressing population health. Her career goal- to improve population health, facilitate provider communication and breakdown healthcare silos has led to statewide and national presentations, publications and board positions. She is happy to have the opportunity to employ her skills and expertise to engage with Health Current to reduce unnecessary hospitalizations and improve transitions of care, thereby improving patient outcomes.



Suzanne Pfister
President & CEO, Vitalyst Health Foundation

Vitalyst Health Foundation is a \$120 million public foundation focused on Arizona health policy, technical assistance for non-profits and strength-based community engagement and systems change. She and her colleagues are working on a variety of projects, including support for the Cover AZ Coalition, which is focused on Medicaid and federal marketplace enrollment, assistance to cities in Arizona to integrate health into land use planning and community development, and promoting health innovation.

Suzanne has a master's degree in Public and Environmental Affairs from Indiana University and a Bachelor of Arts in Political Science/Urban Studies from Occidental College.

She currently serves on The Arizona We Want Institute's Board of Advisors, as well as the board of directors for the Friends of Public Radio Arizona, the Arizona Grantmakers Forum, Greater Phoenix Leadership, the Arizona Town Hall, and the Maasai Education, Research and Conservation Institute, USA. She also is a member of the Arizona Bioscience Roadmap Steering Committee, and co-chairs the Arizona Health Improvement Program Steering Committee.

Her hobbies are travel and landscape photography.



**Howard Pitluk, MD, MPH, FACS,
Vice President, Medical Affairs & CMO
Health Services Advisory Group (HSAG)**

As Health Services Advisory Group's (HSAG) Vice President for Medical Affairs and Chief Medical Officer, Dr. Pitluk works closely with healthcare providers and stakeholders to furnish information and guidance on the public reporting of clinical data, development of quality improvement plans,

and incorporation of evidenced-based clinical measures into all aspects of patient care. Dr. Pitluk has more than 40 years of experience in healthcare. Upon completion of his surgical residency at Northwestern University in Chicago, Illinois, he practiced general and vascular surgery in Cleveland, Ohio and Tucson, Arizona and was an Associate Clinical Professor of Surgery at CaseWestern Reserve University College of Medicine. He has held Board Certification from the American Board of Surgery, is a Fellow of the American College of Surgeons and has published over 15 articles in peer reviewed clinical journals. He is an active speaker around the country on topics pertaining to quality improvement and payment reform. Dr. Pitluk joined Health Services Advisory Group in 2001 and has been continuously engaged in the promotion of a multidisciplinary approach to patient focused healthcare.



**Priya Radhakrishnan, MD, FACP
Clinical Advisor, Practice Innovation Institute,
Chief Academic Officer, HonorHealth**

Dr. Priya Radhakrishnan, MD, FACP is Chief Academic Officer and Designated Institutional Official at HonorHealth. She oversees the medical education programs at HonorHealth. Dr. Radhakrishnan is a board-certified internist with an interest in treating patients with chronic complex illness and is a physician leader with extensive experience.

Prior to joining HonorHealth, Dr. Radhakrishnan has held several leadership positions. She was the Robert Craig Academic Chair of Internal Medicine at St. Joseph's Hospital and Medical Center, Phoenix. She has specific expertise in Population Health, Medical Education, Health Care disparities, and Health Information

Technology. She is the physician advisor for the Practice Innovation Institute, a transforming clinical practice initiative (TCPI) grant, funded by CMS. She is a Patient and Family Affinity Group co-champion for TCPI where she works with patient advocates to ensure that patient voices are

incorporated in practice improvement. She is also a member of the American College of Physicians, Medical Informatics Committee.

Dr. Radhakrishnan's work with health care disparities and process improvement has been recognized locally and nationally. She was the recipient of the SGIM's Clinical Practice and Quality Innovation award for her work in transforming the Internal Medicine clinic at St. Joseph's Hospital. She has won several teaching awards. Dr. Radhakrishnan was recognized as a Master teacher by faculty and residents and is also a recipient of Phoenix Top Docs, an annual peer-selected list of the Valley's most respected physicians published in Phoenix Magazine.



Jessica Rigler, MPH, CIC, CHES
Interim Assistant Director, Public Health
Preparedness, Arizona Department of Health Services
(ADHS)

Jessica Rigler, Interim Assistant Director for Public Health Preparedness at the Arizona Department of Health Services, began her public health career nearly 15 years ago. In that time, she has served in a variety of roles at the federal, state, and local level, primarily in support of public health emergency preparedness and infectious disease surveillance and prevention. In 2008, she started at ADHS, supporting evaluation activities

with the state immunization program. Following that, she served in multiple capacities related to infectious disease epidemiology and control, including electronic disease surveillance and reporting. Currently, Jessica serves as the Interim Assistant Director overseeing the areas of epidemiology and disease control, emergency medical services and trauma, public health emergency preparedness, public health statistics and the Arizona State Public Health Laboratory. Jessica has a Master of Public Health from Emory University, is a Certified Health Education Specialist, and is certified in infection prevention and control.



Stacey Rochman, MBA, PMP
Director of TCPi & Special Projects,
Health Current

Ms. Rochman joined Health Current in 2016 and currently is the Program Director of the Practice Innovation Institute (Pii), the Arizona Practice Transformation Network created utilizing funds awarded to Health Current by CMS' Transforming Clinical Practice Initiative.

Ms. Rochman has a diversified background in the healthcare and information technology industries including work in hospital, physician, health plan, vendor, and other settings. Ms. Rochman earned a Master of Business Administration degree from Arizona State University and is a Certified Project Manager.



Jenn Sommers
Director, Physician Organizations & Relations,
Practice Innovation Institute

Ms. Jenn Sommers serves as Director, Physician Organizations & Relations for the Practice Innovation Institute (Pii). In this capacity, Ms. Sommers is responsible for leading the day-to-day operations of Pii's clinical practice transformation network and staff.

Ms. Sommers' career in managed health care spans more than 25 years. Her experience includes leadership positions for Mercy Care Plan and Mercy Maricopa Integrated Care, which provide Medicaid managed care services to approximately 1.5 million people in Arizona. Ms. Sommers' expertise also extends to revenue and billing, provider relations and network development and contracting.

Ms. Sommers is currently pursuing a degree in Healthcare Administration from Grand Canyon University in Phoenix. Ms. Sommers is also a dedicated mother to Zoe and Decklen, and an enthusiastic volunteer for Special Olympics Arizona.

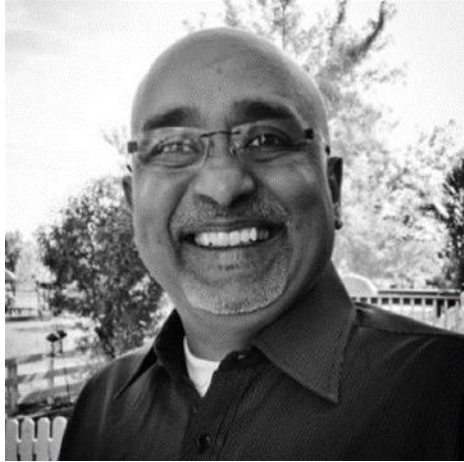


Jami Snyder
Deputy Director, Arizona Health Care Cost
Containment System (AHCCCS)

Jami Snyder serves as the Deputy Director for the Arizona Health Care Cost Containment System, providing comprehensive health care coverage to 1.9 million Arizonans at a cost of \$14 billion annually. Prior to her current role, Ms. Snyder served as the Medicaid Director for the state of Texas, a program offering coverage to 4.7 million enrollees at an annual cost of \$29 billion. She has

over 20 years of public and private sector experience in the health and human services industries. Ms. Snyder's areas of expertise include regulatory oversight, policymaking and leadership development, stemming from her tenure in Texas as well as her prior service at AHCCCS, the Arizona Department of Health Services and the University of Arizona Health Plans, where she functioned as the managed care organization's Chief Operating Officer.

Ms. Snyder holds a master's degree in political science from Arizona State University and a bachelor's degree in political science from Gustavus Adolphus College.



K.G. Subramanian
Vice President of Healthcare Solutions, ProKarma

A life-changing event and the frustration with status quo in healthcare made K.G. get involved with healthcare innovation. His healthcare sojourn took him through the halls of payers and waiting rooms of providers. Passionate about innovation and a perennial student of current and emerging business models in healthcare, K.G. has created multiple solutions over a career of 20+ years in healthcare for payer, providers, hospital health systems and ancillary providers. As the Vice President for healthcare solutions in ProKarma, K.G. continues his journey to bring innovative and relevant solutions to ever pressing healthcare issues related to improving Quadruple Aim.



Arianna Tapia
Manager of EHR and Support Services, Community Health Associates

Arianna Tapia currently works for Community Health Associates since 2008. Arianna serves as the Manager of Electronic Health Record & Support Services. As Manager of the EHR, Arianna leads the implementation, conversion, deployment, day-to-day operation, quality oversight, and provides guidance for training related to those systems. Arianna previously held several positions within the company, bringing an abundance of cross-training knowledge to the team. Arianna currently lives in Yuma, AZ, enjoys traveling, and spoiling her 3 nieces.



Jeff Weil, CHCIO, CPHIMS, SHIMSS
Chief Information & Brand Officer, District Medical Group of Arizona

Jeff is the Chief Information and Brand Officer for District Medical Group (DMG) in Phoenix where he is responsible for Information Technology, Marketing and Facilities. DMG is the largest Physician Practice in Arizona and also has independent clinics in the Phoenix area. He is an experienced Healthcare IT Executive with over 20 years of experience leveraging the use of technology to meet the needs of Healthcare Organizations in the Acute Care, Academic, Public and Ambulatory domains. He has a wealth of experience in leading teams in the implementation and support of multiple vendor EMRs, Vendor Neutral Archives, Medical Imaging Systems, Ancillary Clinical Systems, Perioperative Systems, Supply Chain Management Systems, Solution Design and Disparate System Integration.

Jeff holds a Bachelor of Science in Business Administration from Ramapo College of New Jersey and is a Certified Professional in Health Information Management Systems and a Certified Healthcare CIO. He has been an active member of the Healthcare Information Management Systems Society for over 20 years where he currently serves on the board of the Arizona state chapter as President elect. Jeff is also a member of the College of Healthcare Information Management Executives, also known as CHIME. Jeff gives back to the community through his services on multiple Boards including Health Current, Consova, Mach 7 Technologies and FC Batavia.



Mary Jo Whitfield, MSW
Vice President of Integrated Health,
Jewish Family and Children's Service

Mary Jo Whitfield, MSW is the Vice President of Integrated Health for Jewish Family and Children's Service (JFCS). Mary Jo has worked in the behavioral health field for more than 40 years. She has wide-ranging experience developing and implementing programs within Medicaid systems that provide services to children, families, persons with substance abuse disorders and persons with serious mental illness. Prior to joining JFCS, Ms. Whitfield held the position of Chief Clinical Officer for ValueOptions, the Regional Behavioral Health Authority for Maricopa County at that time, where she managed the operations of the adult clinics serving persons with serious mental illness and directed the areas of Clinical Administration, Children's

Services, Program Development, Program Management and Crisis Services. More recently, Ms. Whitfield's achievements include: JFCS' Michael R. Zent (MRZ) Healthcare Center's designation as a Family Center of Excellence, providing necessary primary and behavioral healthcare to the Maryvale community; Child Crisis Hospital Team; Care Coordination Program; Case Management Program for Children & Youth; Adult Case Management Program; Youth in Transition Program; and Zero to Five Program. Ms. Whitfield has served on numerous community boards including the Maricopa Health Centers Governing Council, Partners In Recovery Vision and Strategy Council, Chair of the Partners In Recovery Program Committee, Arizona Substance Abuse Task Force; Governor's Office of Youth, Faith and Family Angel Initiative, and Blue Cross Blue Shield of Arizona SUD Advisory Board.