Mack Baniameri  
Innovation for Medicaid, Aetna

Mack Baniameri is the Executive Director and head of Aetna Medicaid Innovations. Mack has 28 years of experience in conceptualizing, developing and operationalizing healthcare technology solutions. Mack specializes in Population Health Management and Value-Based technologies, processes, regulatory policies and strategies.

Deborah Bass  
Chief Executive Officer and active board member of the Nebraska Health Information Initiative (NeHII).

NeHII, Inc. is the statewide health information exchange in the State of Nebraska. Ms. Bass directed the creation of this 501 (c) (3) non-profit corporation and currently oversees and manages the continued efforts in the development of Nebraska’s statewide Health Information Exchange (HIE). She is a regular public speaker for national conferences on a number of topics surrounding the development and future of HIE.
Thomas J. Betlach  
Director, Arizona Health Care Cost Containment System (AHCCCS)

Since 2009, Mr. Betlach has served as Director of the Arizona Health Care Cost Containment System (AHCCCS), Arizona’s single state Medicaid agency. Mr. Betlach reports to the Governor on the AHCCCS program, which currently provides health care coverage to 1.85 million Arizonans at an annual cost of $12 billion.

Mr. Betlach is widely recognized as a national leader in Medicaid managed care and health care policy. Through his leadership, Arizona: launched the first integrated health plan for persons with serious mental illness by including physical health services into the Regional Behavioral Health Authority; leads the nation in duals alignment; is streamlining justice system transitions to health care; remains one of the lowest cost long term care programs nationally; has maintained high levels of home and community based placement for persons with long term care needs; created an integrated specialty plan for children with special health care needs; and modernized operational processes and systems, including enhancing data analytics in Medicaid.

In recognition of his expertise, Mr. Betlach was selected by his peers to serve as President of the National Association of Medicaid Directors. In addition, the Congressional Budget Office named Mr. Betlach to its prestigious Panel of Health Advisers. He also serves on the Guiding Committee for the Health Care Payment Learning and Action Network, is member of the Steering Committee for the Reforming States Group and is Treasurer for Arizona Health-e Connection.

Prior to becoming AHCCCS Director, Mr. Betlach served as the AHCCCS Deputy Director for nearly eight years. Mr. Betlach served as the state Budget Director for five years before coming to AHCCCS. Mr. Betlach earned his Bachelor’s Degree in Political Science from the University of Wisconsin and his Master's in Public Administration from the University of Arizona.

Bill Bollinger  
Emergent Solutions Regional Director, Experian Health

Bill Bollinger currently serves as an Emergent Solutions Regional Director for Experian Health. For over 18 years, Bill has worked with companies providing emerging healthcare technology solutions. He has experience working with Per-Se Technologies, McKesson and Recondo, and has presented at many healthcare events, including HFMA, NAHAM, MAHAP on topics ranging from revenue cycle to identity management trends and best practices. Bill is also an officer and chairman with the Eastern Michigan HFMA chapter and a member of HIMSS and AAHAM. He holds degrees from Baker College and the New York Institute of Technology.
Kevin C. Borcher, Pharm.D.
PDMP Program Director, Nebraska Health Information Initiative (NeHII)

Kevin Borcher is the Prescription Drug Monitoring Program Director for NeHII, the Nebraska Health Information Initiative. Kevin is responsible for the implementation of the enhancements, training, and maintenance of the Nebraska Prescription Drug Monitoring Program.

Dr. Borcher graduated in 1986 from the University of Nebraska Medical Center, and completed his residency in Phoenix. Dr. Borcher practiced as a clinical pharmacist at the University of Nebraska Medical Center for 7 years, and then moved on to Nebraska Methodist Hospital where he worked as the Pharmacy Informatics Coordinator for over 19 years. Kevin has had experience in implementing and maintaining several automated and computerized patient safety systems, including Cerner’s CPOE and EPCS.

Kevin has served on the Nebraska Board of Pharmacy for 10 years, and has participated in or has chaired several committees and task forces for the National Association of Boards of Pharmacy. He was chairman of the Nebraska Board of Health Rules and Regulations Committee since 2014, and is currently serving as Secretary of the Nebraska State Board of Health. Dr. Borcher has been involved with the Nebraska PDMP committees and stakeholder meetings since 2010. Kevin is also a member of the Nebraska eHealth Council, Nebraska Medicaid Drug Utilization Review Board, and Nebraska Pharmacist Association Legislative Committee.

Christina Corieri
Sr. Policy Advisor, Office of the Arizona Governor

Christina Corieri serves as Governor Ducey’s Senior Policy Advisor. In these positions, she advises the governor on various issues and policy affecting healthcare at the state and national level as well as on welfare, insurance, child safety, and health related licensing boards.

Prior to joining Governor Ducey’s staff, she held positions including healthcare policy analyst at the Goldwater Institute, Chief of Staff for Councilman Sal DiCiccio, and Vice President of Government and Board Relations for a national nonprofit. She holds a JD from ASU as well as a B.S. in political science and a B.A. in history.
Annette Chavez, RN  
**Care Coordinator Manager, El Rio Health Center**

Annette is the Care Coordination Manager at El Rio Community Health Center, and has been working as a registered nurse for the past seventeen years. She began her career in health care at Carondelet St. Joseph’s in Tucson, Arizona working in the newborn nursery, women’s health and in the Neonatal Intensive Care Unit. Annette is passionate about working with vulnerable populations, and believes all patients need an advocate. Her desire to work with vulnerable populations eventually brought her to work in pediatrics, where she was able to be part of a team that delivered family-centered healthcare to patients throughout the various stages of childhood development. Next, Annette came to El Rio to work with patients all of ages and learned of the specific needs of patients of all ages.

In addition to her clinical experience, Annette also worked as an adjunct faculty member for Pima Community College during the Obstetrical/Newborn rotation. Annette is currently a Doctoral Candidate at Grand Canyon University in their Doctorate of Nursing Practice program. She also holds a Master of Science in Nursing: Nursing Leadership in Health Care Systems from Grand Canyon University.

During her work with vulnerable populations Annette observed the need to connect all pieces of the puzzle together to optimize patient outcomes. This meant collaborating with intra-disciplinary teams to ensure all the patients, and the needs of those caring for the patient were being met. Annette feels that empowering the patient by providing them with knowledge is vital to having the patient having successful outcomes.

Annette’s teamwork, clinical skills, and leadership have helped to decrease patient utilization of emergency departments as well as hospitalization rates. Annette also worked with colleagues to create a discharge care clinic at El Rio, focusing on the specific needs of patients coming out of the hospital. Most recently Annette is working on building a home visit workflow for patients in need of annual wellness visits but have difficulty making it into their medical home. Annette feels strongly about eliminating barriers to care, because everyone deserves to feel well.

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Dan Chavez  
**Executive Director, San Diego Health Connect**

Daniel J. Chavez joined San Diego Beacon HIE as Executive Director in March 2013 with more than 30 years of health care information technology experience. He has an extensive track record of cultivating startups, business development and product marketing. Previously, he served as Vice President of Marketing and Business Development for Independa, a San Diego-based innovator that provides solutions to help the elderly remain independent. In his previous positions, Chavez was Executive Vice President at Payformance Corporation, Senior Vice President and General Manager of the medical division of Immersion Corporation, and Senior Vice President at Availity. His prior experience includes IBM, GTE, SAIC, Stellcom Technologies and CSC. He holds a BA from San Jose State University and an MBA from Stanford University.
Karen Critchley, RN  
Care Coordinator Supervisor, El Rio Health Center

Karen Critchley, RN is the Care Coordinator Supervisor for El Rio Health Center with 27 years of experience in nursing including ten years in labor and delivery and fourteen years in neonatal intensive care. For the past three and a half years at El Rio Community Health Center, Ms. Critchley has been in care coordination and discharge and triage care. She has a long-standing involvement with first responders/EMS Educators – Nursing, EMT and Paramedicine Adjunct Faculty at Pima Community College. Ms. Critchley holds a BSN from the University of Arizona and is a Tucson native.

G. Cameron Deemer  
President, DrFirst

Mr. Deemer serves as DrFirst’s president and brings more than 20 years of healthcare industry experience to this position. He joined DrFirst in 2004 as the director of product management before being appointed general manager in 2005 and president shortly thereafter. Since joining DrFirst, Mr. Deemer has played an instrumental role in formalizing and driving improved business processes, while developing new technology strategies to leverage the benefits of e-prescribing and other DrFirst platform services for providers, hospitals, payers, and other healthcare stakeholders. He has also been a strong proponent of promoting interoperability in the healthcare industry by sharing clinical data between systems. Prior to joining DrFirst, Mr. Deemer was assistant vice president of product management for PCS Health Systems/AdvancePCS and led the e-prescribing and practice management product strategy for NDCHealth.

Darwyn Chern, MD, FAPA, FASAM  
Vice President of Clinical Services & Chief Medical Officer, Partners in Recovery, LLC

Darwyn Chern, MD is the Chief Medical Officer and Vice President of Clinical Services of Partners in Recovery, LLC, a provider of integrated mental health care services in the outpatient setting for individuals with serious mental illness (SMI) in Maricopa County, Arizona. He is a fellow of both American Psychiatric Association and American Society of Addiction Medicine. He is triple board certified with diplomate status in the specialty of Psychiatry and in the subspecialty of Psychosomatic Medicine by the American Board of Psychiatry and Neurology and in the specialty of Addiction Medicine by the American Board of Addiction Medicine. He is a co-principal investigator for a
National Institute of Mental Health research project at ASU focused on protected health information sharing preferences among persons with serious mental illness. He has been an avid supporter of the development of a health information exchange for Arizona having participated in prior attempts to establish the network by other agencies. He shares his clinical expertise as a member of a Health Current Workgroup. As a healthcare administrator, he was instrumental in the buildup and stabilization of the medical workforce of Partners in Recovery allowing the agency to expand its services especially in the field of complex healthcare. He is the president-elect of the Arizona Society of Addiction Medicine (the state chapter of the American Society of Addiction Medicine), a member of the Glendale Community College's Behavioral Health Science Occupational Advisory Board, and an ambassador of the National Health Service Corps.

Kristine Erps
Associate Director, Administration, Arizona Telemedicine Program (ATP)

Kristine Erps is the associate director for administration at Arizona Telemedicine Program (ATP) and serves as the administrator director for Southwest Telehealth Resource Center (SWTRC). She provides administrative oversight for both the ATP and SWTRC. Ms. Erps represents the program at regional and national meetings and is responsible for creation and content of public relations materials. Kris assists with reporting requirements and coordinating activities for the ATP and the numerous partnering organizations of the SWTRC. She manages and is the editor of both the ATP and SWTRC Blogs. Kris serves on the advisory board for the National Frontier & Rural Addiction Technology Transfer Center, on the executive committee of the American Telemedicine Association's (ATA) Business & Finance Special Interest Group, chairs the ATA's Interstate Telehealth Special Interest Group and is the communication and member chair of the Arizona Rural Health Association. She has been with the ATP since 2000 and SWTRC since 2009.

Jaime Estrada
Chief Technology Officer, Health Current

Jaime Estrada is the Chief Technology Officer for Health Current and also serves as its Chief Security Officer. Mr. Estrada has over 25 years of information technology experience including 17 years in health information technology (HIT) and 10 years in an academic medical setting.

Prior to joining Health Current, Mr. Estrada worked at University Physicians Incorporated (UPI), where he was responsible for all network operations along with enterprise and clinical systems. While working at UPI, Mr. Estrada was designated the technical and operational liaison to Southern Arizona Health Information Exchange (SAHIE) and in 2010, he accepted the
Mr. Estrada continued to lead technical operations when HINAz merged with Health Current in 2014. Mr. Estrada holds a Business Administration degree from Northern Arizona University and a Master's in Healthcare Administration from Walden University. He is a certified Lean Six Sigma Green Belt.

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**Paul Fawson**  
*Sr. Director Analytics and Value Based Solutions, Mercy Care Plan/ Practice Innovation Institute*

Paul is the Senior Director of Analytics and Value Based Solutions for Mercy Care Plan as well as the Practice Innovation Institute. In this role he oversees analytics and programs that support the transformation to value based care for both organizations. Prior to this role, Paul was the National Director of Strategic Network Development for Tenet Healthcare where he led both network operations and value based care across the country.

Prior to his most recent work with value based care, Paul was the Head of Informatics for Aetna Medicaid where he directed work in health economics, population health, quality measurement, and analytics reporting. Additionally, he has experience in large employer health care purchasing with 3M Company in St. Paul, Minnesota as well as the provider system through a graduate internship with the Mayo Clinic in Scottsdale, Arizona.

He graduated with a B.S. in Mechanical Engineering from Utah State University and began his career as a mechanical engineer. He later returned to school to earn Masters Degrees in Health Services Administration and Business Administration from Arizona State University.

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**Tony Fonze**  
*Chief Innovation Officer, Health Current*

Since January 2016, Mr. Fonze is the Chief Innovation Officer for Health Current Arizona’s health information exchange (HIE). Prior to joining Health Current, he served as the President and Chief Executive Officer of St. Joseph’s Hospital in Tucson. Throughout Mr. Fonze’s long career of service in the Tucson healthcare community, Mr. Fonze has remained actively involved in Arizona’s HIE efforts, serving on the boards of the Southern Arizona Health Information Exchange, the Health Information Network of Arizona (HINAz), Arizona Health-e Exchange (AzHeC), and Health Current.
Marisue Garganta
Director, Community Health Integration Community Benefit
Dignity Health

Marisue Garganta is currently the Director of Community Health Integration and Community Benefit at Dignity Health, St. Joseph’s Hospital and Medical Center, Barrow Neurological Institute, St. Joseph’s Westgate Hospital and the joint ventures within St. Joseph’s Hospital and Medical Center’s Network. St. Joseph’s Hospital and Medical Center is the flagship hospital within Dignity Health and is a teaching, medical and research center in the heart, lung and neuro services in Phoenix, Arizona.

Ms. Garganta comes to her current position with more than forty years of experience in healthcare, community health, education, international business, and nonprofit management. Her work in the nonprofit community included serving as an executive director, fund development, educator, researcher, trainer, public speaker, and leader in the community. Marisue is a connector, collaborator and convener. She is known for mobilizing communities into action, which is demonstrated in organizing collaborative such as the Arizona Communities of Care Network where organizations come together to collectively impact the community through innovations in care.

As the CO-Project Investigator for the Bridge Organization of the recently was awarded the CMS Accountable Health Community’s Award for the 2MATCH Project. Marisue is an Advisory Council Member on the Association of Community Health Improvement (ACHI) with American Hospital Association and is a Health Research & Educational Trust (HRET) Senior Fellow, where she also serves as faculty member on the LinCC collaborative with Robert Wood Johnson Foundation. She volunteers her time on the Board of Directors for FSL, Maricopa County Association of Government’s Continuum of Care Board, and Committee Member for the Elder Care Board Committee for Catholic Health Association, City of Phoenix Age-Friendly Communities Ad Hoc Committee, as well as holding several leadership roles on State and County wide advisory boards and councils. She received community awards including the Golden Heart Award, Humanitarian Award, 2014 Kevin Keogh Community Service Award, and the Spencer Foreman Award for Community Outreach and multiple community awards for her innovations and collaborations within the community. In 2017, CMS awarded the Accountable Health Communities Grant 2MATCH to meet the growing needs of the community.

*Her moto is “Your footprint is your mark on life, so tread gently. The world is fragile.”*

David Hanekom, MD, FACP, CMPE
Chief Executive Officer, Arizona Care Network

As chief executive officer of Arizona Care Network, a physician-led and governed accountable care organization established by Dignity Health Arizona and Tenet-owned Abrazo Health Network, Dr. David Hanekom works in tandem with the organization’s 5,000 interdependent clinicians to build a better healthcare system. This means access to great doctors who deliver high quality care, better coordination among providers, and a way to manage the rising cost of care.

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Dr. Hanekom is an experienced physician executive with demonstrated success in the collaborative design, implementation and operational oversight of innovative, value-based programs and information technology solutions in support of the Quadruple Aim of improved population health, enhanced patient experience, improved provider satisfaction and reduced costs. He also is considered a subject-matter expert on medical management, managed care, payment transformation and population health management.

Dr. Hanekom came to Phoenix from North Dakota, where he consulted with clients in the provider and health plan markets. Before that, he served as chief medical officer and senior vice president of business development at SPH Analytics to provide solutions and transformative technologies to provider, payer and health networks. During his four-year tenure, he aligned the company’s products and services to meet the requirements of mandated reporting and value-based payment transformation activities.

Previously, Dr. Hanekom served as chief medical officer and vice president of medical management of Blue Cross Blue Shield of North Dakota, where he designed and implemented the nationally acclaimed MediQHome Quality program for the state. Early in his career, Dr. Hanekom was an internal medicine physician and director of Chronic Disease Management for Fargo, N.D.-based MeritCare Health System. While there, he also developed and implemented the system’s first inpatient Palliative Care Unit.

A native of Cape Town, South Africa, Dr. Hanekom earned his medical degree from University of Witwatersrand Medical School in South Africa, received post-graduate training in family medicine at the Medical University of Southern Africa, and gained additional training in internal medicine at the University of North Dakota School of Medicine & Health Sciences. He is a fellow of the American College of Physicians and a clinical associate professor of Medicine at the UND School of Medicine & Health Sciences.

Dr. Hanekom generously lends his professional expertise to other ACOs across the country. He also serves on the board of directors for Arizona’s state healthcare information exchange, Health Current.

Leanette Henagan, DBH, LCSW, LISAC  
Chief Integration Officer, Partners in Recovery

Dr. Leanette Henagan hails from the great state of Michigan and is a proud Michigan State University Alum. With more than 13 years of healthcare experience, Dr. Henagan has expertise in working with diverse populations and in multiple healthcare settings. She brings a comprehensive knowledge and understanding of current health education practice and solution-focused methods of behavior change and has facilitated therapeutic prevention and intervention services in medical inpatient, outpatient behavioral health, and residential services.
Vanessa Holt, MBA  
**Director of Strategy and Innovation, Assurance Health & Wellness Center - Phoenix**

Experienced Strategy Director with a demonstrated history of working in the hospital & health care industry and Government. Skilled in Nonprofit Organizations, Integrated Care, Contract Compliance and Process Improvement. Strong business development professional graduated from University of Phoenix. Passionate patient centered advocate for enhancing system collaboration and re-design. Currently with Community Partners Inc focusing on building census, engaging stakeholders, creating additional revenue, establishing funder relationship, diversifying payer mix, and developing and implementing new lines of business across CPI enterprise.

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Brent C. James, M.D., M.Stat
**Former Chief Quality Officer & Executive Director, Institute for Healthcare Delivery Research at Intermountain Healthcare**

Brent James is known internationally for his work in clinical quality improvement, patient safety, and the infrastructure that underlies successful improvement efforts, such as culture change, data systems, payment methods, and management roles. He is a member of the National Academy of Medicine (formerly known as the Institute of Medicine), and participated in many of that organization’s seminal works on quality and patient safety.

He is a Fellow of the American College of Physician Executives and holds faculty appointments at several universities: Clinical Professor (Affiliated), Stanford University School of Medicine. Visiting Lecturer, Harvard School of Public Health (Health Policy and Management) Adjunct Professor, University of Utah School of Medicine (Family Medicine; Biomedical Informatics) Adjunct Professor, University of Sydney, Australia, School of Public Health

He was formerly Chief Quality Officer, and Executive Director, Institute for Healthcare Delivery Research at Intermountain Healthcare, based in Salt Lake City, Utah. Through the Intermountain Advanced Training Program in Clinical Practice Improvement (ATP), he trained more than 5,000 senior physician, nursing, and administrative executives, drawn from around the world, in clinical management methods, with proven improvement results (and over 50 “daughter” training programs in more than 10 countries)

He has been honored with a series of awards for quality in health care delivery, including (among many): Deming Cup – Columbia University School of Business, 2011 C. Jackson Grayson Medal, Distinguished Quality Pioneer – American Quality and Productivity Center, 2010 Joint Commission Ernest A. Codman Award, 2006 AHA HRET TRUST Award, 2005 National Committee for Quality Assurance (NCQA) Quality Award, 2005 American College of Medical Quality Founders’ Award, 1999
For 8 of first the 9 years it existed, he was named among Modern Physician’s “50 Most Influential Physician Executives in Healthcare.” He was named among the “100 Most Powerful People in Healthcare” (Modern Healthcare) for over 5 years, and Modern Healthcare’s “25 Top Clinical Informaticists”.

Before coming to Utah in 1986, he was Assistant Professor in the Department of Biostatistics at the Harvard School of Public Health, providing statistical support for the Eastern Cooperative Oncology Group (ECOG) and Cancer & Leukemia, Group B (CALG); and staffed the American College of Surgeons’ Commission on Cancer.

He holds the following degrees; Bachelor of Science degrees in Computer Science (Electrical Engineering) and Medical Biology; an M.D. degree (with residency training in general surgery and oncology); and a Master of Statistics degree. He serves on several non-profit boards of trustees dedicated to clinical improvement and patient safety.

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**Chad Johnson**

**Senior Vice President, Phoenix Children’s Care Network**

Chad Johnson, senior vice president of Phoenix Children’s Care Network (PCCN), joined the team in January 2015. In this role, he is responsible for the overall operation and direction of PCCN, a clinically integrated network comprised of over 1,000 pediatric primary care and specialty providers from across the Valley committed to providing Arizona children the care they need while improving quality and managing cost. He also oversees Phoenix Children’s Managed Care and Physician Relations.

Johnson earned his Bachelor of Arts in biology education from Concordia College in Moorhead, Minn. Prior to joining PCCN, Johnson served as the chief executive officer at Children’s Health Network in Minneapolis, Minn., a position he held since February 2012. Before moving into the CEO role, Johnson supported Children’s Hospitals and Clinics with their strategy and business development efforts from 2006-2012. He has also supported numerous health care organizations through a consulting firm he founded in 1999 specializing in program management and health care strategy.

Johnson resides in Arizona with his wife, Amy, and their two children. He enjoys having the opportunity to mentor students who have a keen interest in health care leadership and is active in triathlons.
Melissa A. Kotrys, MPH,  
Chief Executive Officer, Health Current

Melissa Kotrys is the Chief Executive Officer (CEO) for Health Current, the health information exchange (HIE) that helps partners transform care by bringing together communities and information across Arizona.

Ms. Kotrys currently serves on the Maricopa Health Centers Governing Council and on the board of the national trade association of community and regional HIEs, the Strategic Health Information Exchange Collaborative (SHIEC). Prior to joining Health Current, Mrs. Kotrys worked as a consultant and health policy analyst at Deloitte Consulting. Mrs. Kotrys holds a Master’s in Public Health from The George Washington University with a concentration in health policy, and a Bachelor of Arts from The University of North Carolina at Chapel Hill.

Gary Larson,  
Executive Vice President & General Manager, HIE Solutions, eHealth Technologies

Gary presides over the eHealth Technologies HIE Solutions business, which provides HIEs and clinical information networks with image sharing solutions and services. He has been a leader in the healthcare industry for over 25 years, with executive management experience in medical imaging, electronic medical records, HIEs and other related information technologies. Prior to joining eHealth Technologies, he was Senior Vice President at Misys Healthcare Systems, where he presided over their Homecare business. Previously, he held executive management positions with Eastman Kodak’s Health Imaging and Healthcare IT businesses, including leading Kodak’s participation in England’s National Programme for IT Connecting for Health initiative. He also held the post of President and CEO of Cemax-Icon, a PACS company in northern California, as well as prior management positions with Imation Medical Imaging Systems and 3M’s Medical Imaging Systems businesses. Mr. Larson holds a Bachelor of Science degree in Mechanical Engineering from Iowa State University and an MBA from the University of Minnesota.
Paul Luizzi
Fire Chief, City of Goodyear

Paul Luizzi, Paul has served as the Fire Chief for the City of Goodyear since 2013. He has also served in a number of leadership positions for the City of Goodyear to include Interim Deputy City Manager, Deputy Fire Chief, and Battalion Chief. Paul has over 29 years of fire and ems experience for public safety organizations in Massachusetts, New Hampshire and Arizona. He received a designation as a Chief Fire Officer, is a Certified Public Manager, earned an MBA from Franklin Pierce University, and a Bachelor of Science degree in Public Administration from Roger Williams University.

Janet Major
Associate Director of Facilities, Arizona Telemedicine Program /Southwest Telehealth Resource Center

Janet Major is the Associate Director of Facilities for ATP. She earned her B.S. Degree in Telecommunications from Northern Arizona University with a major emphasis in producing and directing. She has worked at the University of Arizona for over 25 years and was initially the primary manager of videoconferencing services at the University of Arizona Health Sciences Center. Ms. Major has been employed by the Arizona Telemedicine Program for over 20 years.

Her current responsibilities include the planning, development and installation of the teleconferencing and telemedicine peripheral equipment used in rural telemedicine sites. She also provides training to healthcare professionals in the effective use of videoconferencing for both clinical and educational applications and including both interactive and store-and-forward technologies.

Ms. Major also currently serves on the board of the United States Distance Learning Association (USDLA) representing the Telehealth constituency, the board of the Arizona Telecommunications and Information Council (ATIC). She is also the Chair for the Technology Special Interest Group of the American Telemedicine Association.
Keith Miersma  
**Channel Sales Manager, OnRamp**

As the Channel Sales Manager at OnRamp, Keith guides customers and partners through the complex waters of compliance and helps them manage sensitive data across their IT infrastructure. He’s spent much of his career in the technology space, focused on helping clients with solutions for disaster recovery, compliance, data protection, security, and cloud hosting. He owned his own and operated his own technology business before joining OnRamp and is familiar with the many challenges entrepreneurs and business owners face, and enjoy working together to deliver solutions that let clients focus on continued growth and profitability.

In addition to his role at OnRamp, Keith serves as the Director of Corporate Partnerships and Ambassadors for Team Austin, a networking community for business professionals with some 2,000 plus members. The organization's mission in 2017 is to increase access to education and promote diversity in the tech industry through scholarship funding.

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Christi J. Lundeen  
**Chief Innovation Officer. Mercy Care Plan, Mercy Maricopa Integrated Care, Practice Innovation Institute**

As Chief Innovation Officer for Mercy Care Plan (MCP) Christi Lundeen oversees strategy and business development efforts. In collaboration with Melissa Kotrys of Health Current, she co-founded the Practice Innovation Institute; a CMS funded Transforming Clinical Practice Initiative.

Ms. Lundeen has spent over 25 years working in private and public health care companies. Prior to her current position, she served in senior strategy and business development roles for both MCP and its administrator Aetna Medicaid. Before joining MCP, she was an independent health care consultant, assisting companies such as HTMS, Surgical Specialty Hospital of Arizona, the Arizona Optometric Association and Feeding Matters.

She also served as operations director for Maricopa Health Plans, coordinating and managing all administrative and operational functions for its Medicaid and Medicare Advantage program. In addition, Ms. Lundeen was the director of managed care and physician organizations and relations at St. Joseph’s Hospital and Medical Center, as well as the business and program development director for Mercy Services Corporation.

Early in her career, she worked as a network administrator for Partners National Health Plans, a joint venture among Aetna, St. Joseph’s Hospital and Medical Center, St. Luke’s, Phoenix Memorial and John C. Lincoln Hospitals.

Ms. Lundeen serves on the board of directors for both Special Olympics of Arizona and the IMHR Epicenter.
John Ohanian
President & Chief Executive Officer, 2-1-1 San Diego

John believes in the principle of servant leadership and his primary focus is driving organizations that reflect an innovative approach to become social enterprises. He places a strong emphasis on the value of developing a cohesive, empowered, team of social ambassadors and encouraging staff to identify and pursue career paths that are closely tied to personal passions and strengths.

Under John’s leadership, 2-1-1 San Diego has surged to becoming the region’s central information source providing more than 1 million connections for clients each year. With over 140 employees and a budget of $12 million, 2-1-1 San Diego is pioneering the future of social services technology advancements and proactive community planning initiatives while serving as the premier model for providing quality services for San Diego’s most vulnerable citizens.

John has successfully created lasting partnerships with the community’s top public and private organizations, including the County of San Diego, numerous cities, community foundations, Qualcomm Inc., San Diego Gas & Electric and Salesforce, as well as dozens of nonprofits and community based organizations.

In addition to his role at 2-1-1, John is involved in numerous organizations, including TEDxSanDiego. His enthusiastic presentations inspire people, organizations and agencies on the topics of leadership, innovation, collaboration and the power of community, using the “2-1-1 story” as the foundation of his presentations. He also facilitates courses at the University of San Diego School of Nonprofit Management and cases with Harvard Management Program focusing on “Leadership in Crisis”, which brings out John’s true passion of developing leaders through his experiences running a summer camp.

John is a graduate of the University of San Diego and earned his CPA while working at KPMG Peat Marwick in San Diego. Prior to 2-1-1 San Diego, he served as Vice President of Finance, Operations and Planned Giving at the Alzheimer’s Association - San Diego/Imperial Chapter. He also worked with the San Diego Jewish Community Foundation in several capacities, including Consultant and Associate Director, including leading the deployment of one of the first online donation management platforms.

Keith Parker
Chief Information Officer, Health Current

As the CIO, he is responsible for all information system functions at Health Current, which include core HIE services, as well as population health and data analytics.

Mr. Parker Joined Health Current in November 2016 and has over 30 years’ experience in healthcare. His area of expertise is in health information technology implementation and use, process improvement,
along with change management methodology and implementation in healthcare. He holds undergraduate degrees in business administration, economics and an MBA from Saint Martin’s University.

Ham Pasupuleti
Chief Executive Officer, PluralSoft

Ham Pasupuleti is a co-founder, CEO of PluralSoft, a Colorado based provider of Healthcare Data Management and Analytics company. Ham has 27 years of progressive information management experience, 15 years of which is in Healthcare.

PluralSoft’s mission is to bring business outcomes driven, enterprise data and information management solutions partnering with a broad spectrum of healthcare organizations - Providers, Payers, Health information exchanges, Employers, and Government.

Since its founding PluralSoft has delivered solutions such as Electronic Health Records, Disease & Condition Management, Quality Measurement and Reporting and Population Health Analytics. With over 30 implementations of its Data Management and Analytics based solutions in communities that care for over 15M lives, PluralSoft understands the Plurality that exists in healthcare data in Form, Content, and Consumption by the various stakeholders in the continuum.

PluralSoft continuously invests in finding intuitive and innovative ways to empower healthcare organizations to Reduce Time-to-Insight from Healthcare Data that exists within and outside their four walls to become high performing healthcare businesses in a reforming healthcare industry.

Ham’s professional background is balanced between business development, product strategy, and customer success.

Dr. Priya Radhakrishnan, MD, FACP
Clinical Advisor, Practice Innovation Institute and Chief Academic Officer, HonorHealth

Dr. Priya Radhakrishnan, MD, FACP is Chief Academic Officer and Designated Institutional Official at HonorHealth. She oversees the medical education programs at HonorHealth. Dr. Radhakrishnan is a board-certified internist with an interest in treating patients with chronic complex illness and is a physician leader with extensive experience.

Prior to joining HonorHealth, Dr. Radhakrishnan has held several leadership positions. She was the Robert Craig Academic Chair of Internal Medicine at St. Joseph’s Hospital and Medical Center, Phoenix. She has specific expertise in Population Health, Medical Education, Health Care disparities, and Health Information Technology. She is the physician advisor for the Practice Innovation Institute, a transforming clinical practice initiative (TCPI) grant, funded by CMS. She is a Patient
and Family Affinity Group co-champion for TCPI where she works with patient advocates to ensure that patient voices are incorporated in practice improvement. She is also a member of the American College of Physicians, Medical Informatics Committee.

Dr. Radhakrishnan’s work with health care disparities and process improvement has been recognized locally and nationally. She was the recipient of the SGIM’s Clinical Practice and Quality Innovation award for her work in transforming the Internal Medicine clinic at St. Joseph’s Hospital. She has won several teaching awards. Dr. Radhakrishnan was recognized as a Master teacher by faculty and residents and is also a recipient of Phoenix Top Docs, an annual peer-selected list of the Valley’s most respected physicians published in Phoenix Magazine.

### Jesus Rivera
**Battalion Chief, Surprise Fire-Medical Department**

Jesus Rivera, Battalion Chief (Paramedic) has served as a member of the Surprise Fire-Medical Department (SFMD) for over 19 years. Jesus has an associate’s degree in Paramedicine and is currently attending undergraduate courses in Public Safety Leadership. Jesus has been involved in SFMD’s behavioral health Community Medicine program since its inception in 2015, is a partner in the grant funded West Valley Community Paramedicine Program, and currently participates in the Vitalyst Treat and Refer webinar series to promote the AZDHS Treat and Refer Recognition program. Jesus is the Division Chief over SFMD’s Medical Services and Transportations Divisions. In these divisions, Jesus is responsible for providing training to all members of the department on treatment and referral options, transportation services, and emergency medical service delivery.

### Phillip D. Scott
**Senior Vice President, Business Development, National Council for Prescription Drug Programs, Inc. (NCPDP)**

Phillip has been employed with NCPDP for the last fifteen years where he is Senior Vice President, Business Development. At NCPDP, Scott is responsible for Revenue and has been instrumental in bringing new products to market as well as developing enhancements for existing products. He has direct supervision of and responsibility for branding HCIdea, dataQ, NCPDP and its programs.

Prior to Joining NCPDP Scott was involved in healthcare for over forty years. During this period, he worked for two corporations, Bayer Pharmaceuticals and McKesson Health Systems. Scott became known for his business acumen, creative and developmental skills. While Phillip has only been employed by three companies every position he ever held had not existed prior to his taking them. These positions were created to develop new sales specialty positions, new products or business units.
Jenn Sommers  
**Physician Organizations & Relations, Practice Innovation Institute**

Ms. Jenn Sommers serves as Director, Physician Organizations & Relations for the Practice Innovation Institute (Pii). In this capacity, Ms. Sommers is responsible for leading the day-to-day operations of Pii’s clinical practice transformation network and staff.

Ms. Sommers' career in managed health care spans more than 25 years. Her experience includes leadership positions for Mercy Care Plan and Mercy Maricopa Integrated Care, which provide Medicaid managed care services to approximately 1.5 million people in Arizona. Ms. Sommers’ expertise also extends to revenue and billing, provider relations and network development and contracting.

Ms. Sommers is currently pursuing a degree in Healthcare Administration from Grand Canyon University in Phoenix. Ms. Sommers is also a dedicated mother to Zoe and Decklen, and an enthusiastic volunteer for Special Olympics Arizona.

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Nick Stavros  
**CEO, Community Medical Services**

Nick Stavros started working with Community Medical Services in 2012 as the business development manager and was promoted to the CEO in 2013. Prior to joining CMS, Nick was an intelligence analyst and Arabic linguist in the US Army and was later promoted to an Infantry Officer where he led a 40-person platoon in combat operations in Iraq. Upon honorably discharging from the Army, Nick received his MBA from the UCLA Anderson School of Management.

Following numerous deaths of relatives and friends to the current opioid epidemic, Nick has become a passionate advocate for providing the most effective treatment to those affected by the opioid epidemic. Nick has been on the board of Southwest Prevention Works, a grassroots non-profit organization whose mission is to expand access to naloxone treatment, needle exchanges, and other harm reduction measures in the state of Arizona. Nick is also the Arizona representative to the American Association of the Treatment of Opioid Dependence (AATOD) and the president of the Arizona Chapter of AATOD (AOTC) which provides collaborative opportunities and support to the 35 OTPs throughout the state of Arizona and is the co-chair for the Substance Abuse Committee for the Arizona Council of Health and Human Service Providers. Nick is currently actively working to educate communities and to expand MAT services to underserved locations in Montana, Arizona, North Dakota, and Alaska.
Dick Thompson  
**Executive Director and CEO, Quality Health Network**

Dick Thompson is the Executive Director and CEO of Quality Health Network (QHN), a non-profit quality improvement collaborative founded in 2004. QHN established a Health Information Exchange (HIE) and commenced live operations in 2005 and sustained positive cash flow from its HIE operations since 2007.

QHN’s systems and services have been widely adopted within its 40,000-square mile western Colorado service area - with more than 85% of provider organizations actively participating in the network.

QHN’s exchange services include clinical and claims data collection, data surveillance and alerting, data delivery, diagnostic image sharing, and data analytics. QHN users also enjoy access to applications which support community-wide care coordination, care management, risk stratification, and predictive modeling. QHN’s diverse services supports multiple ACOs and clinically integrated networks.

Nationally recognized and featured by numerous industry publications, QHN prides itself on learning new ways to help improve health and reduce costs in the area it serves. As a member of the Colorado Beacon Consortium, QHN received one of the 2013 Healthcare Informatics Awards in recognition of the innovative use of technology to improve the quality of healthcare delivery.

In addition to his duties at QHN, Dick serves as Board Chair of Colorado’s Center for Improving Value in Healthcare (CIVHC) organization - which houses Colorado’s All Payor Claims Data Base. He is also a board member of Hilltop Community Resources, a Grand Junction organization offering a multitude of human services for people of all ages seeking help with life’s challenges. Dick is one of the founding members and Board Chair of the Strategic Health Information Exchange Collaborative (SHIEC).

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Sherry Westlake  
**Vice President Sales, HealthBI**

Sherry Westlake is the Vice President of Sales for Scottsdale-based company, HealthBI. With 20+ years of subject matter expertise in population health, value-based care strategy, product management, and health care analytics she is responsible for both strategic and technical sales and solution consulting. In her current and previous roles, she was critical in developing population health solution strategies and sales, developing partnership strategies, as well as a national thought leader speaker for HIMSS. Sherry focusses on innovative business process approaches and data integration solutions for health plans and health systems transitioning to value based care.
William York  
Executive Vice President of 2-1-1 San Diego

Bill York operates one the most successful 2-1-1 providers in the nation. With his diverse expertise and knowledge in business management, care coordination service, and funding models, coupled with his spirit of collaboration and partnership, Bill has successfully secured 94% the organization’s $11 million budget in fee-for-service contracts and business partnerships.

Joining 2-1-1 in 2007, Bill dedicated his focus to developing strong teams of staff to manage the many operational hubs of 2-1-1 San Diego. Overseeing 130 staff, Bill guides and directs seven teams to meet the organization’s mission and goals, including the 2-1-1 contact center, the ACCESS center in partnership with the County of San Diego, Enrollment Services department, Courage to Call and Health Navigation centers, Quality Assurance department, Finance and Human Resources, Information Technology and Data, and Business and Partnership Development. Together, under Bill’s leadership and vision, these teams launched the 360° Community Coordination and have built a state-of-the-art 2-1-1 Connections Center that has welcomed 10,000 visitors since opening its doors in February 2016, and provides a space for the community to gather to incubate ideas to improve service barriers with partners.

Committed to improving access to services for the active duty military, Veteran, and their families, Bill is a strong local and national advocate for this community. In 2011, he worked with the County of San Diego, Mental Health Systems, Veterans Village, and the San Diego Veterans Coalition to launch Courage to Call, the first program sustainably funded by the County of San Diego through Mental Health Service Act funding. Leveraging 2-1-1’s infrastructure and best practices, today Courage to Call is the region’s premier specialty program assisting military, Veterans, and their families by providing peer support, access to resources, training and care coordination. Bill led the efforts to gain national attention for this collaborative work; securing $2 million in federal funds to improve transportation and access formation for Veterans and their families, and being a model of best practice of service delivery.

Bill is the Co-chair of the Governing Council for the Military Transition Support Project that oversees Zero8Hundred, a transition program for our military and Veteran community. He also served as the Chair of the San Diego Veterans Coalition, building a 140-member group to enhance the support of Veteran community, and remains a dedicated member of the board. Most recently, he is the region’s lead in launching Vets’ Community Connections, working with national funders and local supporters to create this community-based initiative that involves a greater number of individuals and companies contributing to Veteran reintegration efforts. He has been appointed to serve on the Truman National Security Project Advisory Board, is a past board member of Full Access to Coordinated Transportation (FACT), and Operation Engage America. In 2015, Bill was recognized as the San Diego Veteran of the Year by California State Senator Toni Atkins.